



RACHAEL CARTER

Registered Nurse and Social Innovator

CURRICULUM VITAE

CONTACT

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☎ 0409 876 674

📍 Toowoomba, Queensland

SKILLS

- Program Management
- Leadership and Team Management
- Financial Management and Strategic Planning
- Stakeholder Engagement and Collaboration
- Communication
- Creativity and Innovation

REFEREES

John Rowe

Owner: Rowes Group
Chairperson: St Andrews
Toowoomba Hospital

John@JohnRowe.org
0419 686 433

Jaime McGuire

General Manager: E & E Waste
Treasurer: Hope Horizons Inc

Jaime@EEWaste.com.au
0414 582 623

ABOUT ME

I am an experienced healthcare professional and social innovator with a strong background in primary health care, acute care, and program management.

I possess strong leadership skills, effectively managing staff and volunteers, and have a proven track record in financial management, strategic planning, governance and stakeholder engagement.

I am passionate about improving health outcomes through innovative solutions and collaborative efforts, and I am committed to fostering a positive and inclusive environment.

My goal is to contribute my expertise to drive organizational success and community well-being.

EDUCATION

Governance Foundations for Not-for-Profit Directors

Australian Institute of Company Directors
2024

Certificate IV in Entrepreneurship and New Business

TAFE QLD
2022

Social Impact Evaluation Principles and Practices

QUTeX Professional and Executive Education
2021

ARROW Leadership Executive Program

ARROW Leadership Australia
2021

Bachelor of Nursing

University of Southern Queensland
2004

*A comprehensive list of workshops, conferences, and certifications attended can be provided upon request.

EXPERIENCE

ST ANDREWS TOOWOOMBA HOSPITAL

2019 – Current

GOVERNOR, BOARD OF GOVERNORS

Provide governance by upholding mission, ensuring compliance and finances, overseeing quality, supporting executives, and engaging stakeholders.

HOPE HORIZONS INC

Dec 2024 – Current

GENERAL MANAGER – FULL TIME

Manage operations by leading programs, people, finances, strategy, compliance, marketing, reporting, and resources.

DARLING DOWNS HOSPITAL & HEALTH SERVICES

2016 – 2025

REGISTERED NURSE – PART TIME

Emergency Department / Endoscopy Unit / Nursing Support

Deliver nursing care by assessing, treating, monitoring, educating, collaborating, ensuring infection control, and documenting.

MOSAIC HUES

2019 – 2024

FOUNDER & MANAGING DIRECTOR – PART TIME

Oversee organisational operations by managing programs, people, finances, strategy, compliance, marketing, reporting, and resources.

HOPE FOR OUR CHILDREN

2021 – 2024

MANAGING DIRECTOR – PART TIME BRIDGE ROLE

Oversee organisational operations by managing programs, people, finances, strategy, compliance, marketing, reporting, and resources.

YOU BELONG AUSTRALIA

Dec 2017 – 2022

OPERATIONAL FOUNDER & MANAGING DIRECTOR

Oversee organisational operations by managing programs, people, finances, strategy, compliance, marketing, reporting, and resources.

MULTICULTURAL AUSTRALIA

2016 – 2018

REGISTERED NURSE

Delivered refugee health services through assessment, care coordination, system navigation, cultural responsiveness, service improvement, and advocacy.

GENERAL PRACTICE – DRAYTON & ERIN ST CENTRES

2013 – 2016

REGISTERED NURSE

Established and accredited a new medical practice, leading workflows, protocols, multidisciplinary care, immunisations, chronic disease management, and quality improvement.

St Vincents Hospital Toowoomba

2004 – 2016

REGISTERED NURSE