

Jen Ryder

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Profile

Strategic leader with 20 years' experience bridging vision, governance and operations to create sustainable growth and impact. I bring experience in governance, organisational strategy and growth, stakeholder and team engagement, and operations. My values of growth, challenge and impact drive my passion for regional business growth that makes a tangible difference in communities.

Skills & Attributes

- Strategic capability and leadership.
- Governance, risk and compliance oversight.
- Fundraising and partnerships experience in the not-for-profit health sector.
- Financial oversight, KPI design and reporting.
- Operational leadership and change management.
- Stakeholder and government engagement.

Professional Experience

Vistage (formerly TEC – The Executive Connection)

Chair & Executive Coach

September 2023 – Current

- Facilitate peer advisory groups of business leaders; bring governance, accountability, and strategic challenge.
- Deliver one-on-one coaching, strengthening leadership capability.

Operational Alchemy

Self-Employed Contract General Manager

April 2023 – Current

- Lead strategic & operational transformation in small/mid businesses
- Advise on governance, scaling, culture, systems, risk.
- Deliver one-on-one coaching, strengthening leadership capability.

Power Tynan

Chief Operations Officer

October 2021 – March 2023

- Led cross-functional operations and risk frameworks across multi-site professional services firm,
- Delivered board-aligned KPI dashboards and strategic communications change project with team.
- Led initiatives in marketing, innovation, cultural development and performance.

Best Wilson Buckley Family Law (subsidiary of Shine Justice since 2015)

General Manager

February 2014 – September 2021

- Doubled organisational scale through strategic growth and process optimisation.
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- Oversaw acquisition readiness, Board reporting, and internal change programs.
- Led projects including IT transition, client journey design, CRM implementation, and staff rewards.

Travel

August 2013 – October 2013

Ocean West Financial Group, Vancouver, Canada

Office Manager

December 2011 – August 2013

- Led business-wide change initiatives including quality management, HR systems and digital transformation.
- Provided strategic operational support to the executive team in a regulated professional services environment.

Travel

August 2011 – November 2011

RHealth (formerly Southern Queensland Rural Division of General Practice), Toowoomba

February 2006 – July 2011 in various roles

Manager, Program Contracts & Benefits

January 2010 – July 2011

Manager, Decision Support & Research

September 2007 – January 2010

Development Officer (Decision Support & Research)

February 2006 – September 2007

- Managed government-funded programs, contracts, grants and reporting.
- Provided decision support, reporting, compliance and research.
- Prepared Board and Senate briefings in consultation with membership.
- Led regional health research, stakeholder briefings and community consultations.

Education & Training

- MBA (Human Resource Management), University of New England, 2015.
- B Arts / B Business (Marketing, Public Relations, International Relations), University of Southern Queensland, 2005.
- The Executive Connection TEC Membership, 2017 – 2023.
- Advisory Fundamentals, Mindshop, 2022.

Voluntary Work

- Mentor, Toowoomba Chamber Emerging Leaders Program, 2024 and 2025.
- Mentor, Qld Mentoring for Growth Program, 2024 to Current.
- Judge, Toowoomba Chamber Business Excellence Awards, 2022 and 2023.

Awards

- Vistage Australia & New Zealand One Vistage Winner, 2025.

References

Available on request.